

# **Technical support for Lecturer's and students, gain access to it**

The Riyadh Elm University website provides a technical support service for everything related to the site's tools, and the response is prompt and fast during working hours.

## **Technical support for Lecturer's and students on the university website**

### **Policy text:**

We are committed to energy direct technical support for both Lecturer's and students on the university website all the time through the contact us service on the website.

The rules and etiquette that you use must be followed

1. Explain the problem in detail to the technical support representative.
2. Etiquette of dialogue
3. Respect.
4. Not to offend
5. Not to engage in political or religious discussions

### **Rules and etiquette that a technical support representative must follow**

1. Respond to the beneficiaries' inquiries professionally within a short period
2. Etiquette of dialogue
3. Respect
4. Not to offend
5. Not to engage in political or religious discussions